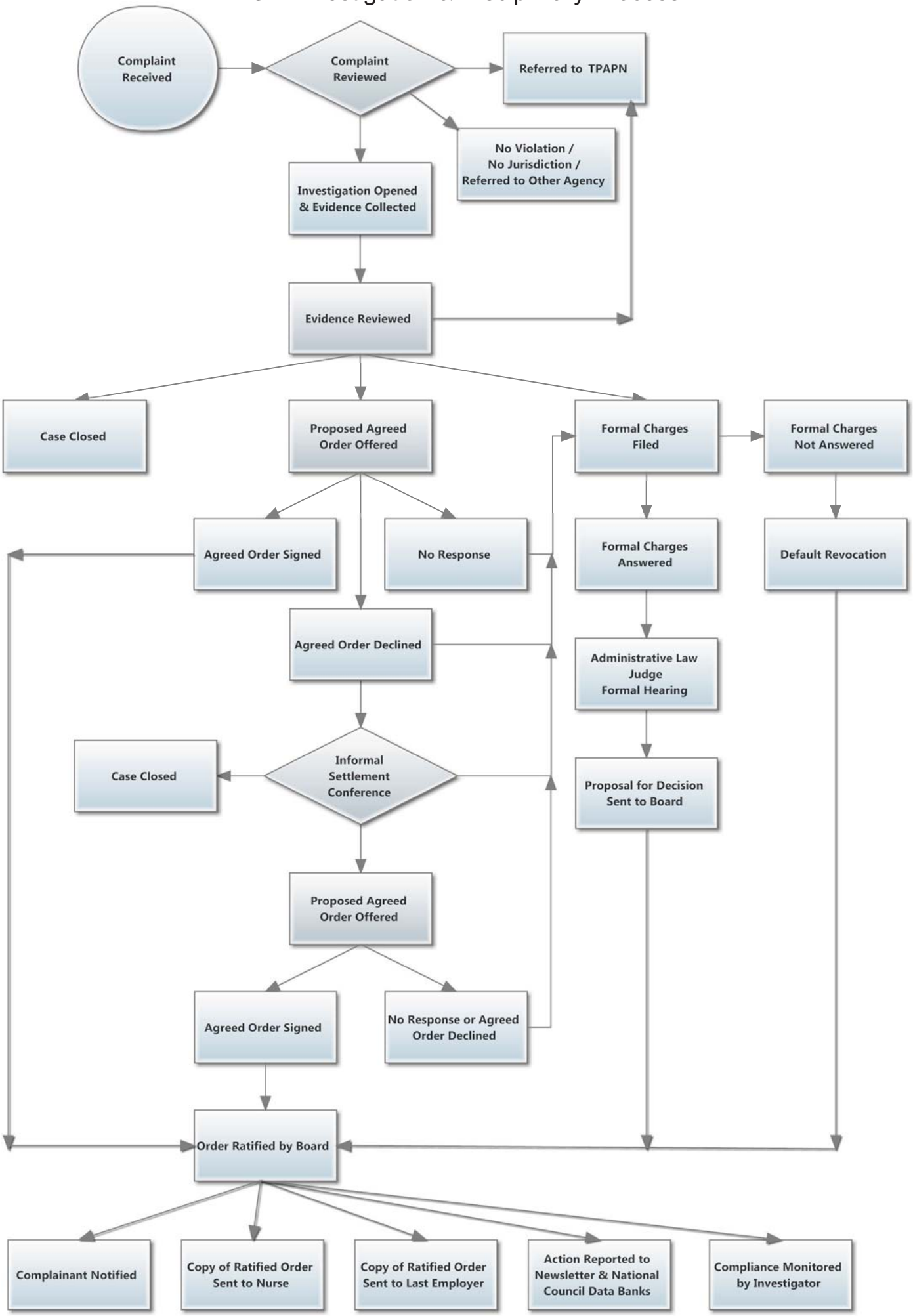BON Investigation & Disciplinary Process